



## WARRANTY

The loader/machine designed, manufactured or marketed and supplied by Kaimai Steel Ltd is warranted against faulty workmanship and defective materials for a period of 12 months from date of purchase.

Such warranty is subject to the following conditions:

- 1.** This warranty covers the repair or replacement of parts or machinery sold by Kaimai Steel Ltd and damaged as a result of faulty workmanship or materials in such part or machinery. It does not extend to any other loss or damage including consequential loss or damage or loss to other property or persons.
- 2.** No responsibility will be accepted for repairs made other than by Kaimai Steel Ltd or its accredited agent and without prior authorisation by Kaimai Steel Ltd.
- 3.** Without limiting the generality of paragraph 1. this warranty does not cover the following:
  - (a)** Losses sustained through delay in delivery.
  - (b)** Travel expenses.
  - (c)** Damage caused by accident, misuse, abuse or when operated outside of conditions for which it was designed or as deemed appropriate by Kaimai Steel Ltd.
  - (d)** Damage to any other goods which have been altered or modified by someone other than Kaimai Steel Ltd or its authorised dealer.
  - (e)** Damage or loss to the goods due to their unsuitability for any particular use or for using with any particular tractor except where such use or tractor has been specifically approved by Kaimai Steel Ltd.
  - (f)** Damage or loss where the fitting and installation of the goods was not carried out by Kaimai Steel Ltd or its authorised dealer.
  - (g)** While every effort is made to keep up with any changes in tractor design and specification, Kaimai Steel Ltd will not be liable for alterations to their goods as a result of such changes.
  - (h)** Components such as hydraulic control valves, hydraulic rams and divertors, are supplied subject to the warranty given by their manufacturers.

**4.** Procedure for recovery under warranty:

No loss or damage will be covered under warranty unless the following procedure is followed by the purchaser.

- (a)** If the purchaser is an authorised dealer:
  - (i)** Kaimai Steel Ltd must first be advised of details of the goods concerned, the loss or damage sustained and the circumstances in which the loss or damage arose.
  - (ii)** Kaimai Steel Ltd will then decide if such loss or damage is within the terms of warranty and shall advise the dealer as to how the loss or damage is to be repaired.
  - (iii)** Where Kaimai Steel Ltd accepts responsibility for the loss or damage a warranty order number will be issued and Kaimai Steel Ltd shall advise the sum allowed for the repair taking into consideration time required to make repair, materials and other relevant factors.
  - (iv)** The dealer should then commence to carry out the necessary repair or replacement work as instructed.
  - (v)** A claim form will be sent to the dealer and must be submitted in writing to Kaimai Steel Ltd within 14 days of the date of the warranty order number being issued. Such a claim must include the Kaimai Steel Ltd Serial number, original Invoice number and Official Company Order number.
  - (vi)** Where the claim is approved the dealer's account will be credited for the sum authorised.
- (b)** If the purchaser is not an authorised dealer:

The loss or damage should be reported directly to Kaimai Steel Ltd who will advise whether it is covered by the warranty and direct the purchaser accordingly as to what action is to be taken.